

Capabilities Statement

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Scan - Store - Retrieve - Secure Documents & Data

Business Overview

eDocs Technologies is a registered COSTARS and ITQ small business providing enterprise content and professional information technology solutions across a wide range of businesses and government entities.

Our professionals have spent over a decade providing quality IT engineering and support services in the area of ECM, business management workflows, website integrations and financial and HR solutions. We are familiar with the demands our business and Government customers face and have adopted a proactive approach to developing real cost-effective solutions that meet the ever-changing needs of our clients, while maintaining the highest level of professional excellence.

eDocs constantly strives to manage our business effectively and efficiently so that we can pass cost savings on to our customers and deliver the best overall value. We are especially proud of our detailed discovery process and have a proven transition and training process that allows for immediate performance and accountability. We have the ability to onboard key personnel to ensure customer support and long term satisfaction.

Client Snapshot / Past Performance













Document management software and solution provider
Data extraction and delivery
Bi-directional web services
Process automations and workflows
Custom interfaces for Government and courts
HR Solutions including On-boarding/Off-boarding processes
Custom Forms and Workflows
Health claims processing

Company Information

- $\checkmark \textbf{Certified (WBE)} \ \text{Women's Business Enterprise}$
- ✓ **Primary NAICS**: 541512, 541611, 541618
- **✓Secondary NAICS**: 518210, 611420, 541611
- **√DUNS**: 08-546-8683
- **√Certified Hyland Reseller**
- **√Certified Docuware Reseller**

Key Business Areas

✓ Discovery & Assessment

- Determine specific issues and problems
- Discuss options, tools and security
- Decide and shape methodologies

Project Management

- Design solutions
- Data maintenance and control
- Cost reductions and security
- Improved business processes

✓ Solution Design

- Business intelligence technologies
- Custom data analysis and visualization
- Maximize efficiencies
- Reduced compliance risk

✓ Training & Support

- Improved customer satisfaction
- Reduced staff time
- Documentation of improvements
- Better user experience

